



CARES
C E N T E R
(660) 956 - 7011



The Complete Family Medicine CARES Center is a school-based health center formed in August 2019 through a partnership between the Kirksville R-III School District and Complete Family Medicine, a service of Hannibal Regional Healthcare System. "CARES" stands for "Care At R-III for Every Student".

Purpose: To provide accessible and affordable urgent/walk-in and preventative/well health services on-site at the school district's campus to students, faculty, and staff. Students will not be able to be seen at the center without the consent from their parent/guardian. (*We are currently able to do some appointments via virtual/telehealth visits.)

Location: The center is located in the northwest corner of the Kirksville Area Technical Center (KATC) at 1103 South Cottage Grove. Using the north entrance to the building, the CARES Center lobby is the first door on the right. There will be limited, designated patient parking west of the entrance.

Hours of Operation: 7:30am-4:30pm Monday-Friday

Some of the Services Provided at the CARES Center: Urgent/Walk-in care, Preventative Care, Wellness Visits, Immunizations (free for medicaid eligible and uninsured students through VFC and billed as normal for commercial), Flu Vaccine, Sports Physicals, Point-of-Care Testing (ie - Rapid Strep and Influenza Testing), can arrange for COVID testing if needed.

Team at the CARES Center: Provider (either Physician or Nurse Practitioner), Licensed Nurse, and Clinic Coordinator

Please see our Frequently Asked Questions page on the back for more information.

If you have additional questions, please feel free to call the Complete Family Medicine CARES Center at (660)956-7011.

The CARES Center - Frequently Asked Questions

How will COVID affect the CARES Center? The center is designed to evaluate and provide sick or well care. Same-day appts for any child being sent home from school are available. Our team can arrange for COVID testing if needed.

How much money did it cost the Kirksville R-3 School District to develop and implement the center? The center was opened in August of 2019 at minimal cost to the school, requiring only small updates to the location to meet the needs of the center, which will be of great benefit for both students and staff.

Are Kirksville R-3 School District faculty and/or staff required to use the center? No, but the center is available and accessible for the faculty and staff to use, including via virtual visits while billable under CMS guidelines because of the COVID pandemic.

Will all students have the ability to receive services from the center? Yes; all students who are seen by the staff at the center must have consent on file from their parent/guardian.

How does my student get seen at the center? The preferred method for being seen at the CARES Center will be to go through the School Nurses to be referred to the center. Any student seeking medical care at the center during school hours will have to notify the School Nurse in their building. Students needing medical care will need parental consent to be seen at the center. Outside of or prior to school hours, patients can be seen on a walk-in basis or can contact the center directly to schedule an appointment.

How do students pay for these services? Students utilizing the center will use the same type of payment as they would at any other medical establishment, ie. Medicaid, private Insurance, etc. In addition, Complete Family Medicine has a sliding scale based on parent/guardian income as well as a same-day, self-pay discount so services can be provided at an affordable rate. No student will be turned away due to financial hardship or inability to pay for services.

Does the addition of a Nurse Practitioner and a Licensed Nurse mean that we will not have school nurses in our buildings? No; the addition of the Nurse Practitioner and a Licensed Nurse will be additional support to our current school nurses. As a general rule of thumb, these services would extend beyond what a School Nurse would typically treat.

Does the Nurse Practitioner have the ability to prescribe medications and perform labs? Yes and yes. The Nurse Practitioner will only prescribe medications under the supervision of a collaborating physician. Only point-of-care testing will be done on-site at the clinic. Any labs beyond this will be transported to Complete Family Medicine or sent out to LabCorp or Quest for processing.

Will the clinic have the ability to prescribe birth control or other methods of protection to our students? No; a referral can be made for any services not available at the health center, including, but not limited to, family planning.